

IT'S EASY TO RETURN OR EXCHANGE ITEMS AT FREESTYLE!

IN CASE OF DAMAGED OR DEFECTIVE ITEMS, PLEASE CONTACT FREESTYLE IMMEDIATELY AT
CUSTSERV@FREESTYLEPHOTO.COM OR 1-800-292-6137

1. You must return all merchandise within 30 days of receipt. Original packaging and accessories **MUST** be included.
2. Fill out this form, indicating the appropriate reason for return.
3. Indicate, if applicable, what items you would like in exchange. We will contact you with balance or refund info.
4. Please be sure to include this form with your return.
5. Please pack all items carefully and seal the carton securely.
6. Cut the attached shipping label and apply to outside of the return box.
7. You can ship the items back using your preferred carrier (Freestyle is not responsible for lost or damaged returned goods).
8. REFUNDS WILL BE PROCESSED IN THE SAME MANNER AS THE ORIGINAL ORDER (Credit Card, Check, etc.).

ITEMS RETURNED	QUANTITY	REASON FOR RETURN		
Item Number		Please Check One		
		<input type="checkbox"/> Received wrong item <input type="checkbox"/> Defective	<input type="checkbox"/> Item not what I ordered <input type="checkbox"/> Arrived too late	<input type="checkbox"/> Item not what I wanted <input type="checkbox"/> Other (explain) _____
		<input type="checkbox"/> Received wrong item <input type="checkbox"/> Defective	<input type="checkbox"/> Item not what I ordered <input type="checkbox"/> Arrived too late	<input type="checkbox"/> Item not what I wanted <input type="checkbox"/> Other (explain) _____
		<input type="checkbox"/> Received wrong item <input type="checkbox"/> Defective	<input type="checkbox"/> Item not what I ordered <input type="checkbox"/> Arrived too late	<input type="checkbox"/> Item not what I wanted <input type="checkbox"/> Other (explain) _____
		<input type="checkbox"/> Received wrong item <input type="checkbox"/> Defective	<input type="checkbox"/> Item not what I ordered <input type="checkbox"/> Arrived too late	<input type="checkbox"/> Item not what I wanted <input type="checkbox"/> Other (explain) _____

EXCHANGE FOR	QUANTITY	ITEM DESCRIPTION	PRICE	EXTENSION

Please Note: You May Not return Hazardous Materials or Equipment for any reason.
Please return items for repair under factory warranty directly to the manufacturer or their authorized service center. We will be happy to assist you in locating any manufacturer of the products we sell.

All returns will be processed within 2 business days of receipt.
Please allow 1 - 2 weeks for exchanged product or refunds to reach you.
Shipping charges or surcharges may apply to exchanges and add-on items.

Customer Notes

Terms Agreement:

I, _____
(print name)

on, _____
(date) agree to the terms
and conditions of this transaction.

Return Label:

Freestyle Photo & Imaging Supplies
12231 Florence Avenue
Santa Fe Springs, CA 90670
Attention: Returns Department

SALES ORDER # _____
(Required)